

REPAIR COVERING LETTER

Schmidt u. Bender GmbH & Co. KG Optische Geräte
Serviceabteilung
Am Grossacker 42
35444 Biebertal
Germany

Note: Please fill in the form and enclose it with your riflescope to be sent in. You can also put it in a window envelope and attach it directly to the package. We have completed the addressing for you.
Please send your riflescope only as an **insured parcel**.

Your contact details

First name¹ _____ Last name¹ _____

Street, House No.¹ _____

Postal/ZIP code¹ _____ City¹ _____

Country¹ _____

Telephone _____ Email¹ _____

Customer Number² _____

Return to this address

Your local dealer

Company _____

Street, House No. _____

Postal/ZIP code _____ City _____

Country _____

Telephone _____ Email _____

Customer Number² _____

Return to this address

Product details

Product name _____

Serial No.³ _____

¹These fields are required.

²If known

³You will find the serial number on the bottom of the ocular haed, on the left side of your elevation turret or on your Riflescope Card.

What has to be done?

- Retrofit
- Turrets
- Install BDC (Bullet drop compensator)
- Elevation
- Other turrets _____
- Change adjustment (click value, turret rotation cw/ccw)
- Reticle
- Non-illuminated to illuminated reticle from _____ to _____
- Exchange illuminated reticle from _____ to _____
- Exchange non-illuminated reticle from _____ to _____
- Others _____
- Repair
- Particles inside
- Moisture inside
- Adjustment
- Parallax adjusted/readjusted
- Diopter adjustment defective
- Magnification adjustment defective
- Reticle defective
- Illumination defective
- Reticle Adjustment
- Elevation defective
- Windage defective
- Other defects _____
- Service
- Inspection (Reticle adjustment, Parallax adjustment, Magnification adjustment, Check diopter adjustment, disassemble riflescope for cleaning and new grease, exchange of o-rings)
- Shockproofness checked
- Image jump checked
- Illumination personalised programming
- Complete check (Shockproofness, parallax adjustment, diopter adjustment, BDC)

Supplementary description

I would like to keep my old packaging⁴ I would like a new packaging⁴

I ask for warranty repair, a copy of the invoice is enclosed⁵

Upon receipt of your riflescope, a failure analysis will be performed. If it is determined during this process that the defect is not covered by our warranty, we will contact you with a cost estimate.

City, Date _____

Signature _____

⁴If you do not select either of the two options, you will automatically receive a new package.

⁵This document is required to check whether your product is still under warranty and can be repaired under warranty. We accept no liability or responsibility for enclosed accessories.